

## GOOSE Pet FAQs

### ***How to access Goose...***

- Select “Sign In” in the top right hand corner of the booking page.
  - Enter your email address. You’ll need the email that we currently have on file for you with Pet Exec
  - Enter the verification code.
  - <https://share.zight.com/L1u2IN9B>
- Make a Boarding/Daycare reservation or requesting a Groom on Goose for the first time,
  - Enter your email.
  - Enter the verification code.
  - <https://share.zight.com/nOu4rl4E>

### ***Reservations/grooming appointments...***

- All upcoming reservations have been transferred and can be viewed in your online profile under My Bookings. [See GIF Here](#)

### ***Credit card information...***

- For security reasons, credit cards aren’t able to be transferred. The first time you put down a deposit or pay in person at Paws & Claws we can save a credit card.
- You can manually add a credit card by going to My Account, click on Payment Methods and +Add Card. This card will be saved and can be used by our facility. [See GIF Here](#)

### ***Packages...***

- Packages can be viewed in your profile by clicking on My Account and selecting the Packages tab. [See GIF Here](#)

### ***Credit on account in Pet Exec...***

- If there was a credit associated with your account that can be viewed by clicking on My Account and selecting the Payment Methods tab. [See Link Here](#)

### ***Vaccination records...***

- Vaccination records can be seen by clicking into My Account, selecting the Pets tab and clicking the edit link next to the pet who’s records you would like to see. Vaccinations will appear with the expiration date that we have on file. You can upload vaccine documentation on this page for us to update vaccination dates. [See GIF Here](#)

### ***Text message communications...***

- You will receive automated as well as custom messages from **715-400-7468**. Please save number to your contacts.

### ***We will now need feeding, medication, and care instructions for your pet(s)...***

- To share go to My Account, click the Pets tab, select Edit next to the pet you would like to share information about (instructions are at the bottom of the pet page). Click Save. [See GIF Here](#)